

Situational Judgment Tests (SJTs)

What are Situational Judgement Tests?

Situational Judgment Tests (SJTs) present candidates with typical situations they might normally encounter on-the-job. The candidate is then asked to choose from various behavioural options. This type of assessment measures the candidate's ability to problem-solve and utilise judgment

SJT Training

Training can be provided to clients or consultants if required, however it is not mandatory.

Additional information can be sourced by contacting the Johannesburg office on +27 (0) 11 450 2434 or emailing info@bioass.com.

For more information on our SJTs or a free consultation please contact info@bioass.com or call 011 4502434.

Range of Situational Judgement Tests:

Bioass SA distributes 6 Situational Judgement Tests focused on the following areas:

- Sales
- Service
- Management
- Supervisory
- Teams
- Customised

Assessment Features:

All the SJTs consist of the following:

- 30 questions per test
- Untimed (approximately 25-30 minutes)
- Follow-up interview questions
- Reliability check
- Online administration
- Immediate score report
- Management suggestions
- Includes an SJT assessment system

Competencies Assessed:

Across the full range of SJTs the following competencies are assessed:

- Customer Focus
- Drive and Persistence
- Listening Skills
- Sales Strategies
- Service Orientation
- Interpersonal Skills
- Conscientiousness
- Communication
- Decision-Making
- Flexibility
- Team Spirit
- Trust
- Confidence